

## Terms & Conditions

### 1. Introduction

“Greater Copenhagen Region - Life Quality Insurance” is a marketing campaign/promotion created and administered by Copenhagen Capacity (VAT: DK17538896) to create awareness of Greater Copenhagen Region as a career destination and encourage foreign and abroad-living professionals to find a job and settle within the region. The [Greater Copenhagen Region](#) is defined as the area consisting of the region of Zealand and the capital region in Denmark, plus the regions of Skåne and Halland in Sweden. The campaign is offering partial reimbursement of transport expenses, if the participant who’s asking for reimbursement live up to a certain set of criteria, described in detail below.

### 2. Coverage Details

**Scope of Coverage** - the promotion covers:

- Reimbursement of up to 5000 DKK in return travel costs (flight tickets, train tickets, ferry tickets, fuel for car etc) to the participant’s home country from the Greater Copenhagen Region as part of a permanent move of residency.
- Reimbursement of up to 2000 DKK in return travel costs for accompanying immediate family members, who made the initial move to GCR together with the participant and are changing country residency along with the participant.
- The campaign's total budget for travel reimbursements is 50,000 DKK. If/when Copenhagen Capacity's expenses reach this amount, additional claims for reimbursements won’t be met.

**Exclusions** – the promotion is not valid for:

- Participants who attempt to sign up outside of the promotional period (October to November 2024 inclusive).
- Participants who attempt to claim outside of the redemption period (October 2025 to December 2026 inclusive).
- Participants who attempt to claim after the total budget as previously defined has been exhausted.
- Participants who do not sign up through our dedicated signup form on [greatercphregion.com/life-quality-insurance](https://greatercphregion.com/life-quality-insurance)
- Participants who provide false or misleading personal information.

- Participants who move to an area of Denmark or Sweden outside of the Greater Copenhagen Region as defined previously.
- Participants who have not yet been living and working in the Greater Copenhagen Region for at least one full year/12 months.
- Participants who move to and live in the Greater Copenhagen Region without full-time and permanent employment in the region.
- Participants who don't actively resign from their permanent employment but whose employment contract is terminated by the employer or due to time/being a temporary contract.
- Participants who are unable to prove they satisfy the above prerequisites with appropriate documentation, e.g. min. 12-month residency and full-time and permanent (not temporary) employment.
- Danish and Swedish Citizens who move to the Greater Copenhagen Region.
- Reimbursements for travel expenses with departure locations outside of the Greater Copenhagen Region.
- Travel for pets or non-immediate family members.
- Costs above amounts as previously defined.
- Costs for expenses outside scope of coverage as previously defined.
- Copenhagen Capacity is not responsible for helping with, or covering expenses regarding, delays or cancellations connected to the transportation.

### **3. Policy Duration**

- Participants must sign up on [the campaign page](#) within the promotional period, October to November 2024 inclusive.
- Participants must move to and begin work in the Greater Copenhagen Region between October 2024 and April 2025, inclusive, with a full-time and permanent (not temporary) employment contract.
- Applications for reimbursements can be made after min. 12 months of permanent residency and full-time employment in the Greater Copenhagen Region, earliest October 2025.
- Redemptions may be made no later than December 2026.

### **4. Claim Process**

- To start a claim, participants must email [marketing@copcap.com](mailto:marketing@copcap.com) using the same email address they originally signed up with.
- Our team will then reach out to request supporting documentation – e.g. proof of arrival in the Greater Copenhagen Region, employment contract, proof of termination of work contract, documentation on change in residency and receipt for chosen method of return travel to home country.
- Once supplied, Copenhagen Capacity will review and approve or deny supporting documentation according to previously defined terms and conditions within 15 working days.
- If approved, the participant will be reimbursed to the amount previously defined via direct bank transfer in Danish krone within 50 working days.
- The participant is responsible for living up to their local/personal taxation rules connected with the reimbursement.

## **5. Termination**

- Copenhagen Capacity reserves the right to terminate the promotion at any time, cancelling the possibility for new signups/participants.

## **6. Data Protection and Privacy**

- Participant's data will be held according to Copenhagen Capacity's existing [data protection policies](#) and in compliance with all relevant EU laws.
- Participants may request their removal from the promotion and deletion of their data at any time by emailing [marketing@copcap.com](mailto:marketing@copcap.com)

## **7. Governing Law and Jurisdiction**

- This campaign/promotion is administered by Copenhagen Capacity (VAT: DK17538896) and, as such, falls under the jurisdiction of Danish law.